



April 19, 2011

To Whom It May Concern:

Selket Guzman served as a full time AmeriCorps member and team leader with the New Castle County Emergency Services Corps for two periods of service, from October 2009 to September 2010 and from October 2010 to May 2011. During this time, Selket served as the program's marketing, media design, and photojournalist. Selket is an exceptional individual, a driven and motivated worker, a creative thinker and a person committed to service. I was lucky to have had an opportunity to work with this young woman during her year of National Service.

The Emergency Services Corps (ESC) is an initiative in New Castle County, Delaware designed to promote community involvement in the volunteer fire service. ESC AmeriCorps members serve with volunteer fire companies and Emergency Management agencies, where they work to increase volunteerism in the emergency services, coordinate community outreach efforts, and educate the community about fire safety and First Aid/CPR. Selket worked with 21 different fire companies as well as her fellow teammates to create individualized marketing campaigns. In two years, she created, published, and managed the Emergency Services Corps website, produced three separate documentaries educating the public about AmeriCorps, the volunteer fire service and the ESC.

Selket has outstanding leadership skills, which I had an opportunity to witness during her second term of service. When her teammates needed assistance creating multi-media projects for their respective fire companies, Selket took a role both leading and teaching her teammates. For example, Selket helped to create several websites, taught members how to use programming systems, and guided teammates on the development of marketing brochures. Selket is able to identify what needs to be done and to self-motivate, and I have no doubt that her position as the Marketing and Media Design AmeriCorps member this past year played a significant part in the success of the ESC program.

Selket has exceptional communication skills, both verbal and written. In addition to her role as the Media and Marketing member, she trained thousands of residents in fire prevention, CPR, and first aid. I trust Selket without question to represent our program and all of its partnering agencies in a way that is both professional and effective. In addition, she is artistically gifted when designing projects, taking into account the needs and interest of her audience and how to most effectively engage them.

Selket has a demonstrated commitment to service, adapts well to unfamiliar situations, works equally well in groups and independently, and leads effectively or follows as a situation dictates. She offers reasonable and workable, yet creative, suggestions. Selket Guzman displays excellent leadership skills, effective communication skills, and is a delight to work with. I would consider any agency to which she provides service to be lucky. I recommend Selket without reservation.

I would be happy to further discuss Selket Guzman qualifications with you. I can be reached at [elemmons@ymcade.org](mailto:elemmons@ymcade.org) or (410) 991-8781.

Sincerely,

A handwritten signature in black ink, appearing to read 'Evelyn Lemmons', with a stylized flourish at the end.

Evelyn Lemmons  
Program Director  
Emergency Services Corps  
YMCA of Delaware  
501 West 11th Street  
Wilmington, DE 19801